

Member Eligibility Inquiry with Third Party Liability Data

Would real-time access to Third Party Liability (TPL) information, before a service is rendered, save Medicaid time and money? How can providers gain access to more and better eligibility information before Medicaid is improperly billed? EXACT™ can orchestrate, aggregate, and communicate data from disparate sources to provide value-added results from an eligibility inquiry transaction.

Real-time Information Saves Time and Money

Medicaid is the payer-of-last-resort and as such, other insurance information is critically important to ensure proper billing. Unfortunately, many Medicaid claims are processed and paid only to find out after the fact that other insurance was in place, creating a need for the dollars to be chased down for proper reimbursement. For the providers, the administrative burden is reduced when they have the correct eligibility information before the service is rendered eliminating the need to reimburse Medicaid and submit a subsequent claim to the third-party. The point of scheduling or admission is the time that a provider should learn that the patient is Medicaid-eligible and also covered by a third party.

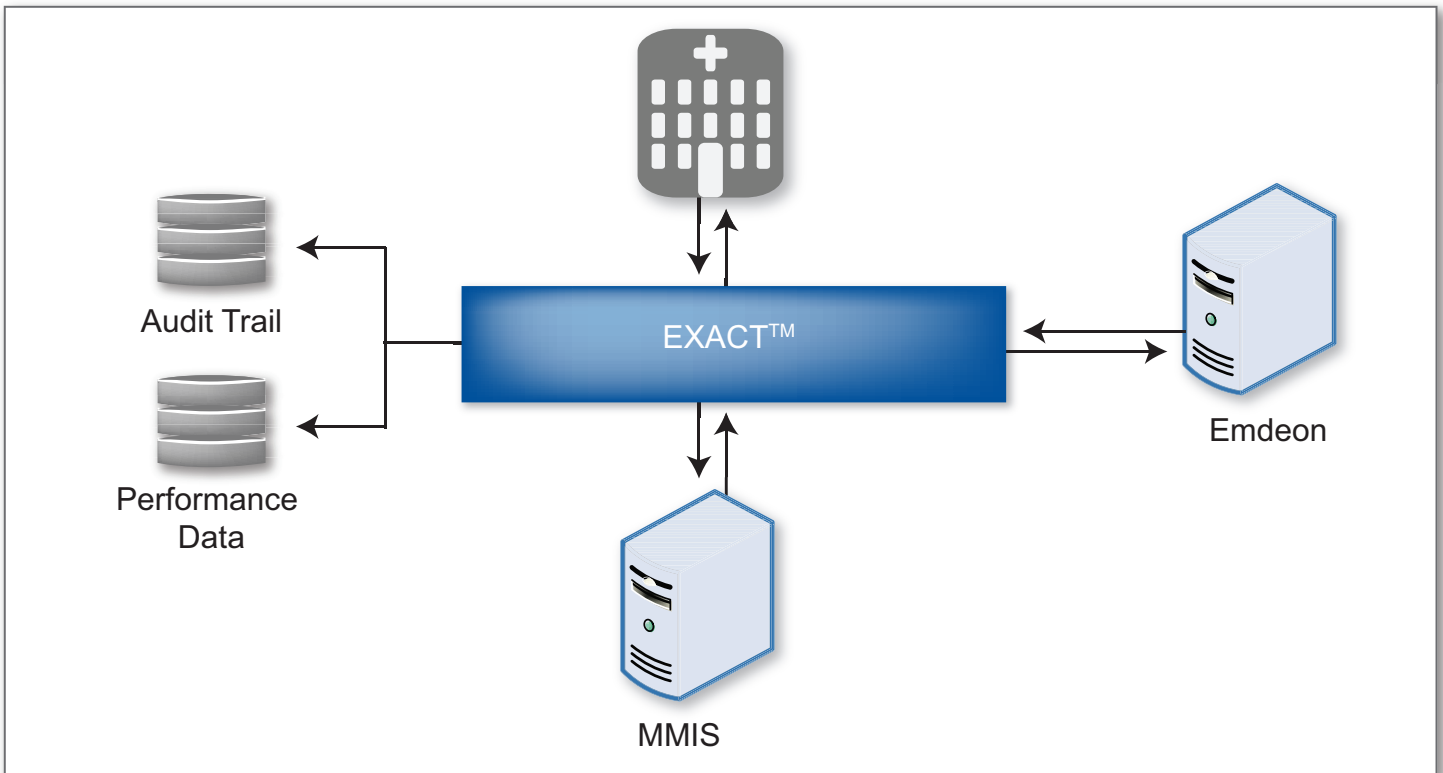
Achieving Cost Avoidance by Combining Eligibility and TPL

While most Medicaid member master files are periodically matched to third-party vendor's data bases in batch-mode, the member master files are only up-to-date at the point in time the matching process occurred. Using EXACT™ to orchestrate the real-time TPL Inquiry Web Service, in conjunction with the Inquire Member Eligibility (IME) Web Service, provides up-to-the-minute information, further reducing the loss of program dollars and the administrative burden on both the Medicaid program and the provider community.

Noridian and Emdeon have combined the Inquire IME Web Service with a TPL Inquiry Web Service to identify TPL at the time of patient scheduling or admission.

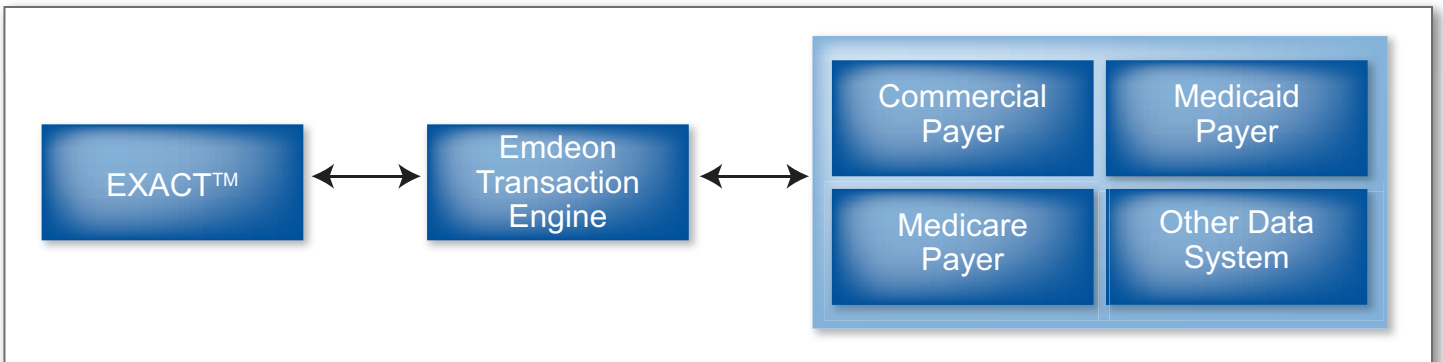
EXACT™ Orchestration of Services

Using EXACT™, Noridian has extended the capability and effectiveness of the IME Web Service. This web service can be deployed in web-based portals, Interactive Voice Recognition (IVR) systems, Point-Of-Service (POS) devices, and even Practice Management Systems (PMS). When deployed in a PMS, it easily becomes an automated step in the process, occurring in the background when scheduling or admitting patients, eliminating a step that is typically performed manually.



Achieving Cost Avoidance through TPL Discovery

EXACT™ accesses Emdeon's TPL Discovery Transaction Engine, which mines appropriate commercial and government data sources to identify and verify the presence of other health insurance coverage.



Using EXACT™ to obtain TPL information available via Emdeon's TPL Discovery process prior to a provider billing for services brings you the potential for cost avoidance with every eligibility inquiry. When other coverage is found, the provider is able to bill correctly the first time. This maximizes savings by increasing cost avoidance opportunities, saves time by decreasing labor-intensive activities associated with pay and chase recovery of funds, and decreases claim denial rates.

Noridian is a health care focused administrative services company, bringing innovative solutions that enable and improve business processes.

For more information about how Noridian can help you navigate the health care landscape, contact Rick Pell at Richard.Pell@noridian.com (701.212.3521), or Joe Crisp at Joe.Crisp@noridian.com (701.219.9052).



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